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| **Title** | Identifying Alternatives: messaging, email, video chat |
| **Keywords (meta tag)** | **Alternative, Messages, Email, Videos, Online conferences** |
| **Provided by** | **IHF Institut de Haute Formation Aux Politiques Communautaires and CIRCLE** |
| **Language** | English |
| **Area** | *Please select one or more of the following:*   |  |  | | --- | --- | | *Information and data literacy* |  | | *Communication & collaboration* |  | | *Digital content creation*  *Safety*  *Problem solving* |  | |  | | *X* | |
| **Objectives / goals / learning outcomes** | |
| * Use alternative apps for messaging * Use alternative apps for sending e-mail * Use alternative apps for video chatting | |
| **Description** | |
| This unit indicates all the alternatives to communicating applications and platforms used for online communication. When it is not possible to use WhatsApp for messaging, Outlook for emails and Skype for video chat, various alternatives are available: Viber, Facebook Messenger, WeChat, Hangouts Meet. | |
| **Contents arranged in 3 levels** | |
| 1. **Module name:** Identifying Alternatives: messaging, email, video chat    1. **Name:** Alternative apps to messaging       1. **Section Name:** Apps for messaging: Whatsapp       2. **Section Name:** Apps for messaging: Facebook Messenger       3. **Section Name:** Apps for messaging: Telegram       4. **Section Name:** Apps for messaging: WeChat       5. **Section Name:** Apps for messaging: Viber       6. **Section Name:** How to have apps for messaging    2. **Name:** Alternative apps to e-mails       1. **Section Name:** Apps for receiving e-mails: Gmail    3. **Name:** Alternative apps to e-mails       1. **Section Name:** Apps for video chat       2. **Section Name:** Apps for video chat: Hangouts Meet       3. **Section Name:** Apps for video chat: Whatsapp, Facebook Messanger, WeChat, Viber       4. **Section Name:** How to have apps for video chat | |
| **Contents in bullet points** | |
| * Alternative apps to messaging:   + Facebook Messenger   + Telegram   + WeChat   + Viber   + Whatsapp * Alternative app to e-mails   + Gmail * Alternative apps to video chat:   + Hangouts Meet   + Facebook Messenger   + Telegram   + WeChat   + Viber   + Skype | |
| **5 glossary entries** | |
| **Alternative app:** is an alternative application to those most commonly used in the world of technological communication  **Facebook Messenger:** Facebook Messenger is a messaging app and platform related to a Facebook account. It allows to chat with friends or whoever has a Facebook profile.  **Telegram:** Telegram is a cloud-based instant messaging and voice over IP service. Telegram has got “channels” that could be used for broadcasting messages to an unlimited number of subscribers.  **WeChat:** WeChat provides text, broadcast and voice messaging. WeChat also allows users to exchange contacts with people nearby via Bluetooth and it can also integrate with other social networking services such as Facebook.  **Viber:** it provides text and voice messaging, video calls, photo and other media sharing.  **Gmail:** Gmail is a free e-mail service, useful for sending and receiving e-mails, also sharing digital material (photo, videos, data etc.) | |
| **Bibliography and Further References** | |
| <https://www.whatsapp.com/>  <https://www.messenger.com/>  <https://telegram.org/>  [https://www.wechat.com](https://www.wechat.com/)  <https://www.viber.com/>  <https://mail.google.com>  <https://meet.google.com/> | |
| **Related Material** |  |
| **Related PPT** | DELSA IHF Training Module Identifying Alternatives text (email, messaging, video, audio) |
| **Reference Link** | <https://www.whatsapp.com/>  <https://www.messenger.com/>  <https://telegram.org/>  [https://www.wechat.com](https://www.wechat.com/)  <https://www.viber.com/>  <https://mail.google.com>  <https://meet.google.com/> |
| **Demo video** |  |